

February, 2004

Dear Frank,

Now that our home is completed, we wanted to say thanks for building us the home of our dreams. We also want to let you know that we appreciated your professionalism along with your talent for construction, design, and color. Our home is a showcase because of the "out of the ordinary" features you added such as the high ceilings, beautiful mouldings, french doors, granite countertops, and attractive light fixtures - just to name a few.

The one quality that was the most important, though, is that we felt we could trust you. You were always very upfront regarding the total cost along with any added features we chose. In other words, there were no negative "surprises" and the final cost was exactly what we agreed upon. We also were pleased that the work was done in a timely fashion even though it rained about every other day!

And, finally, thanks for putting up with us. We "bothered" you with questions and comments way too often but you were always polite, patient, and helpful. (Actually, we usually stopped by just to chat with Haydee). She's a real asset to your business and we enjoyed working with the two of you!

*Stew & Marilyn White*

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