

February 14, 2002

Dear Frank,

We would like to thank you for making our building experience such a pleasant one. We were skeptical due to all the horror stories we had heard about building, but your professionalism and expertise helped us overcome these fears. When people ask why we recommend Homelink we simply tell them the following: upfront cost with no surprises, professionalism, and years of experience.


Everyone told us yeah the bid may be competitive, but just wait until you get the bill for all the extras. You always asked us for our approval with the cost estimate in hand. There were no surprises or hidden cost.

Your professional manner may be the most important asset to your company. From our initial meeting to the time we closed, you always treated us with the utmost respect. We truly feel that you care about your customers and have their best interest at heart. When we told you that we had to close by a certain date, you went out of your way to help us and did not let us down.

Your years of experience were invaluable to us. Our plans were not the best, and you were quick to point out several flaws which helped the overall look of our home immensely. When we did our final walk through we were amazed at your ability to find the most minute flaws that the average person wouldn't even notice. We still talk about your meticulous nature and attention to detail.

For all the reasons listed above and many more, thank you. We couldn't be happier with our new home.

Sincerely,



Lee Ann and Walter Ince